

PARTNERSHIP for FINANCIAL E Q U I T Y

August 16, 2024

Kimberley Foulkes
EVP, CRA & Strategic Planning
Pentucket Bank
63 State Street
Newburyport, MA 01950

Dear Kim,

We are pleased to confirm that Pentucket Bank is a certified 2024 ***Basic Banking for Massachusetts*** participant. As you know, ***Basic Banking for Massachusetts*** was launched in 1994 to expand access to bank products and services and to encourage those with modest incomes to establish banking relationships. Banks participating in ***Basic Banking for Massachusetts*** voluntarily provide low-cost checking and/or savings accounts that meet the guidelines below.

Basic Checking Account Guidelines

- Requires no more than \$25.00 to open the account
- Charges no monthly fee
- Provides unlimited free withdrawals

Basic Savings Account Guidelines

- Requires no more than 10.00 to open the account
- Charges no monthly fee on account balances of 10.00 or more
- Charges a monthly fee of no more than \$1.00
- Pays interest on all account balances of 10.00 or more

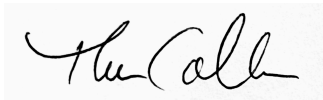
Basic Banking accounts cannot be conditional, e.g. limited to those who open both a checking and savings account or to those with Direct Deposit. To help meet the goals of Basic Banking for Massachusetts, PFE also recommends that participating banks adopt the following procedures:

- Under Basic Banking for Massachusetts, it is expected that participating banks will use their customary account opening guidelines. However, banks are strongly encouraged to exercise flexibility by accepting alternative forms of identification.

- Banks should fully disclose all services counted as a checking account withdrawal.
- It is expected that participating banks will use controls to assure that an applicant has not had prior difficulties with deposit account(s).
- Both the basic checking and savings accounts should only be closed for the same reasons that other accounts are closed. Persons with a basic checking or savings account should not be limited exclusively to ATMs or any form of non-teller related services.

We thank Pentucket Bank for participating in ***Basic Banking for Massachusetts*** in 2024. Please include a copy of this letter in your CRA public file.

Sincerely,

A handwritten signature in black ink, appearing to read "The Call", is displayed within a light gray rectangular box.

Thomas Callahan
Executive Director

BASIC BANKING
FOR MASSACHUSETTS