



Bankline Enrollment Process

1 (866) 748-9916

Press * at the beginning of the message to bypass the greeting and reach the enrollment process.

- 1.) After pressing *, please enter your **Electronic Access Number** (full date of birth followed by the last four of their social security number), then press #
 - For example: 010120009999 (DOB=01012000; Last 4 of SSN=9999)
- 2.) Enter your **PIN** (last 4 digits of social security number)
- 3.) Once logged in for the first time, you will be prompted to change your **PIN** (4 digits), then press #
- 4.) Then re-enter the **PIN** again and press #

Your Bankline set up is complete!

***If customer's PIN needs to be reset, please contact the Service Center at 978-556-5414, option 1.*